

KANE & SILVERMAN, P.C. CLIENT SURVEY

Hopefully you have been satisfied with the work that the firm of Kane & Silverman, P.C. has performed on your behalf. In an effort to provide better service, we request a few moments of your time in completing the enclosed evaluation which will assist us in evaluating our clients' needs in the future.

Additional comments are invited and we hope that you will return this survey in the enclosed self-addressed, stamped envelope.

Howard G. Silverman, Esquire  
on behalf of Kane & Silverman, P.C.

To: Mr. Brent [REDACTED]  
[REDACTED]  
Philadelphia, PA 19136

Your current home phone number: [REDACTED]

Your date of birth: 7/28/71

Your e-mail address (if applicable):

1. Have you ever had previous dealings with another law firm?  Yes  No
2. If you answered yes to the previous question, did that law firm represent you in a personal injury matter?  Yes  No
3. What influenced you to retain Kane & Silverman, P.C. in this matter?  
I WAS SENT A LETTER IN THE MAIL.  
I CALLED, AND I LIKED WHAT WAS SAID  
AND I FELT COMFORTABLE.
4. Overall, how would you describe the service received from this law firm?  
 Excellent  Good  Fair  Poor  Undecided
5. If you dealt with Howard G. Silverman, Esquire, how would you describe his services?  
 Excellent  Good  Fair  Poor  Undecided
6. If you dealt with Jonathan D. Marx, Esquire, how would you describe his services?  
 Excellent  Good  Fair  Poor  Undecided

7. If you dealt with John Capista, how would you describe his services?

Excellent     Good     Fair     Poor     Undecided

8. How would you describe the services received from the secretarial staff?

Excellent     Good     Fair     Poor     Undecided

9. Would you recommend this law firm?     Yes     No

Explain your answer:

YES, BECAUSE YOU GUYS GO ABOVE & BEYOND THE NORMAL EXPECTATIONS - IN MY OPINION.

10. Do you have any suggestions on how Kane & Silverman, P.C. may improve its services?

NO STAY JUST THE WAY YOU ARE

11. Additional Comments:

THANKS FOR ALL YOUR HELP AND I WILL RECOMMEND YOU TO WHO EVER NEEDS YOUR SERVICE'S. AND IF I EVER NEED THEM AGAIN. I'LL BE BACK. THANKS AGAIN.

**THANK YOU FOR TAKING THE TIME TO HELP KANE & SILVERMAN, P.C. EVALUATE ITS SERVICES AND IMPROVE THE QUALITY OF THOSE SERVICES.**

Place in the envelope provided and mail to:

Howard G. Silverman, Esquire  
KANE & SILVERMAN, P.C.  
2401 Pennsylvania Avenue  
Suite 1C-44  
Philadelphia, PA 19130

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