

KANE & SILVERMAN, P.C. CLIENT SURVEY

Hopefully you have been satisfied with the work that the firm of Kane & Silverman, P.C. has performed on your behalf. In an effort to provide better service, we request a few moments of your time in completing the enclosed evaluation which will assist us in evaluating our clients' needs in the future.

Additional comments are invited and we hope that you will return this survey in the enclosed self-addressed, stamped envelope.

Howard G. Silverman, Esquire  
on behalf of Kane & Silverman, P.C.

New [redacted] Street  
Phila Pa 19151  
To: Ms. Marlene [redacted]  
Philadelphia, PA 19151

Your current home phone number: (215) [redacted]

Your date of birth: March 4 - 1960

Your e-mail address (if applicable):

1. Have you ever had previous dealings with another law firm?  Yes  No
2. If you answered yes to the previous question, did that law firm represent you in a personal injury matter?  Yes  No
3. What influenced you to retain Kane & Silverman, P.C. in this matter?  
*Kane & Silverman is very confidential to me very good outstanding performances. Thank god for your services.*
4. Overall, how would you describe the service received from this law firm?  
 Excellent  Good  Fair  Poor  Undecided
5. If you dealt with Howard G. Silverman, Esquire, how would you describe his services?  
 Excellent  Good  Fair  Poor  Undecided
6. If you dealt with John Capista, how would you describe his services?  
 Excellent  Good  Fair  Poor  Undecided

7. If you dealt with Churchill Huston, Esquire, how would you describe his services?  
 Excellent    Good    Fair    Poor    Undecided
8. If you dealt with Ryan Cohen, Esquire, how would you describe his services?  
 Excellent    Good    Fair    Poor    Undecided
9. If you dealt with Feeda Musitief, Esquire, how would you describe his services?  
 Excellent    Good    Fair    Poor    Undecided
10. If you dealt with R. Emmett Madden, Esquire, how would you describe his services?  
 Excellent    Good    Fair    Poor    Undecided
11. How would you describe the services received from the secretarial staff?  
 Excellent    Good    Fair    Poor    Undecided

12. Would you recommend this law firm?    Yes    No

Explain your answer:

*I would, definite recommed people because I know that will be in good, great, hands.*

13. Do you have any suggestions on how Kane & Silverman, P.C. may improve its services?

*not, I have no suggestion Everything you people do I love it, the way you all speak to me I just love it thank God for people like you*

14. Additional Comments:

**THANK YOU FOR TAKING THE TIME TO HELP KANE & SILVERMAN, P.C. EVALUATE ITS SERVICES AND IMPROVE THE QUALITY OF THOSE SERVICES.**

Place in the envelope provided and mail to:

Howard G. Silverman, Esquire  
 KANE & SILVERMAN, P.C.  
 2401 Pennsylvania Avenue  
 Suite 1C-44  
 Philadelphia, PA 19130